



Quay Healthcare ADHD Newsletter JULY 2024

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ADHD Newsletter

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NEW FULL TIME DIAGNOSTICIAN

We are happy to announce the addition of a new full-time diagnostician. Hanah Sfar-Gandoura and is now working Monday-Friday. Hanah began providing Saturday clinics as part of the service in September. Hanah is a qualified mental health nurse, ADHD specialist and independent prescriber with 14 years experience working with another NHS Trust.

EXPEDITE REQUESTS

As we are a routine service, we unfortunately can only review expedite requests in extreme circumstances. Patients cannot submit requests themselves. In the same instance, we cannot prioritise patients who have been seen privately and are being transferred over to the NHS. They will be placed onto a wait list for this appointment. If the patient has been initiated and titrated on ADHD medication, it is up to them if they can continue paying for the medication privately, or wait until we can transfer their care over to the NHS.

PATIENT FEEDBACK

Our recent feedback from patients has been very beneficial to our service. We use this feedback to improve our service from a patient's point of view so the whole process from referral to diagnosis can be as smooth as it can be.

MEDICATION SHORTAGES

Since September last year, our service has been interrupted due to ADHD medication shortages. Unfortunately, this has put a backlog on a lot of our patients waiting for either medication initiation or a transfer of care appointment. We are working hard to reduce this backlog and initiate patients on ADHD medication. We would like to assure you, as their GP practice, that ADHD medication can be stopped with minimal side effects. The advice from our clinicians is to monitor for side effects and if unmanageable, then the patient is to contact emergency services if appropriate. We understand that medication shortages are frustrating for patients, however, due to supply and manufacturing issues, it is currently out of our control.